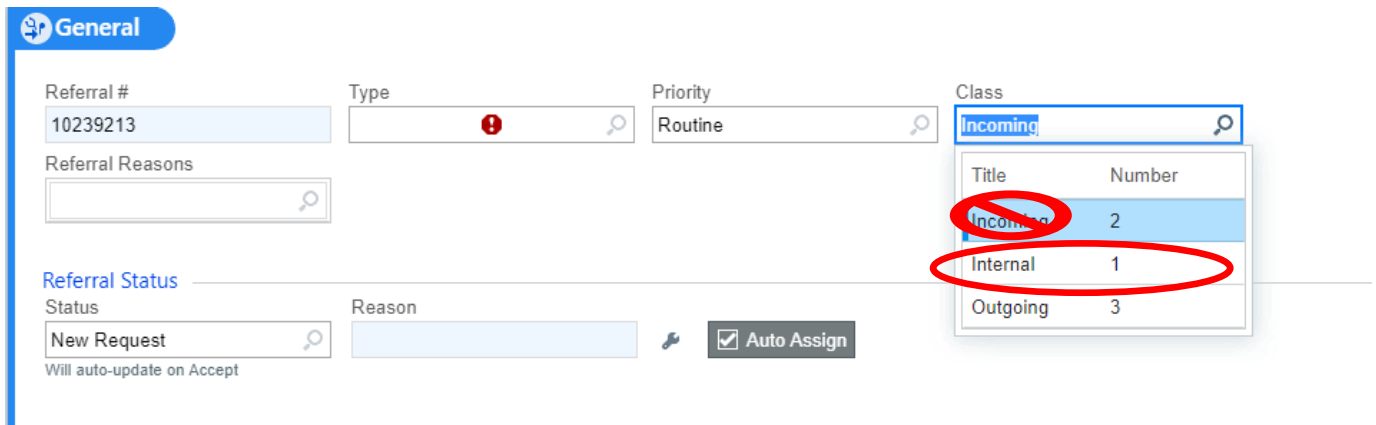


<b>Audience</b>	CRS	<b>Facility/Network</b>	NOAH
<b>Topic Area</b>	Referrals		
<b>Subject</b>	Referral to Community Resources		

Steps:

- CREATE ORDER TYPE → Select *Community Services (9000212)*
- Select: **Internal referral** for class under *General section (Very important as this defaults to incoming)*



- In the **referred to and by**: Please select the referring clinic as the referred *by*, Referred to as ordering clinic. The *to* location will need to be listed as the patient's home clinic. This allows appropriate referral routing and allows site community resource representatives to contact.
  - Here is a list of appropriate *to* examples for community resources:

Showing results. Filtered by: **Favorite, Location, Department Specialty** ⓘ Most relevant matches on top ▾

- ★  **NOAH CHOLLA CRD** ⓘ  
Other  
8705 E. McDowell Road  
Scottsdale AZ 85257-3909
- ★  **NOAH COPPERWOOD CRD** ⓘ  
Other  
11851 N 51st Ave Ste B110  
Glendale AZ 85304-2823
- ★  **NOAH DM CRD** ⓘ  
Other  
9015 N Third Street  
Phoenix AZ 85020-2444
- ★  **NOAH MIDTOWN CRD** ⓘ  
Other  
4131 N 24th St Ste B102  
Phoenix AZ 85016-6231
- ★  **NOAH PALOMINO CRD** ⓘ  
Other  
16251 N Cave Creek Rd  
Phoenix AZ 85032-2976
- ★  **NOAH VV CRD** ⓘ  
Other  
20440 N 27th Ave  
Phoenix AZ 85027-3240

- Under Services- a procedure code will be required to route the referral appropriately. Referral code is **9645** as

shown below (This code is instrumental as this will be the determining factor for appropriate routing):

ID	Name	Group	Type	Code	Code Type
9645	REFERRAL TO COMMUNITY RESOURCES	REFERRALS	Referral	9645	Custom

- Under the **Diagnosis** section, enter the appropriate Dx code (Z Code) that best describes the patient's need.

No free text diagnoses

Close Previous Next

- Add as many Z codes/ Dx codes as needed.
- **Avoid** using a general Dx code such as *limited access to community support services* or *inadequate community resources*. If there is a need that does not fit any of the pre-determined Z codes, please add a note in the referral as to what resource they need.
  - for questions or options to be added please send a message to our pool: *NOAH Community Resource*.
- Click: Dx association and pick any of the codes below:
  - **Commonly Used Dx:**
    - Food Insecurity- **Z59.41**
    - Does not have health insurance- **Z59.89**
    - Homelessness- **Z59.0**
    - Housing Inadequate- **Z59.1**
    - Lack of access to transportation- **Z59.82**
    - Uninsured **Z59.89**
      - Use this code in cases where patient's need to apply for AHCCCS, Marketplace or Slide Fee Scale
    - Insufficient social insurance and welfare support- **Z59.7**
    - Unemployed- **Z56.0**
    - At risk for violence in home- **Z91.89**
    - Education/literacy- **Z55.9**
    - Financial Difficulty- **Z59.9**
    - Extreme poverty- **Z59.5**
    - Low income- **Z59.6**
    - Lack of access to adequate food- **Z59.48**

Follow the referral outline to complete the referral process. For community resources, please add 1 year for the start date and expiration date.

**Authorization**

**1** Remaining Counts  
0 Completed  
0 Scheduled

**1** Total Counts  
1 Requested

Referral Counts  Recurring

Requested:  Authorized Override:

Referral-Level Authorization Information **Default Dates**

Start Date:  Expiration Date:  IBNR Date:   Suppress expiration warning

Coverages as of 11/16/2023

For any additional questions or for support, please contact [crmanagement@noahhelps.org](mailto:crmanagement@noahhelps.org) or your local community resource leader.