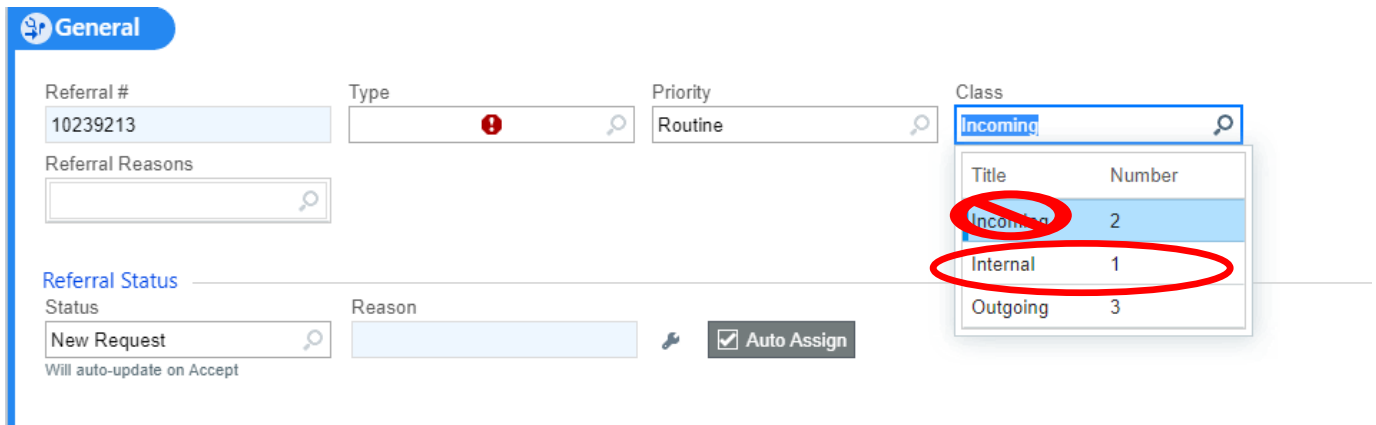


Audience	CRS	Facility/Network	NOAH
Topic Area	Referrals		
Subject	Referral to Community Resources		

Steps:

- CREATE ORDER TYPE → Select *Community Services (9000212)*
- Select: **Internal referral** for class under *General section (Very important as this is defaults to incoming)*



- In the **referred to and by**: Please select the referring clinic as the referred *by*, Referred to as ordering clinic. The *to* location will need to be listed as the patient's home clinic. This allows appropriate referral routing and allows site community resource representatives to contact.
 - Here is a list of appropriate *to* examples for community resources:

Showing results. Filtered by: **Favorite, Location, Department Specialty** ⓘ Most relevant matches on top ▾

- ★  **NOAH CHOLLA CRD** ⓘ
Other
8705 E. McDowell Road
Scottsdale AZ 85257-3909
- ★  **NOAH COPPERWOOD CRD** ⓘ
Other
11851 N 51st Ave Ste B110
Glendale AZ 85304-2823
- ★  **NOAH DM CRD** ⓘ
Other
9015 N Third Street
Phoenix AZ 85020-2444
- ★  **NOAH MIDTOWN CRD** ⓘ
Other
4131 N 24th St Ste B102
Phoenix AZ 85016-6231
- ★  **NOAH PALOMINO CRD** ⓘ
Other
16251 N Cave Creek Rd
Phoenix AZ 85032-2976
- ★  **NOAH VV CRD** ⓘ
Other
20440 N 27th Ave
Phoenix AZ 85027-3240

- Under Services- a procedure code will be required to route the referral appropriately. Referral code is **9645** as

shown below (This code is instrumental as this will be the determining factor for appropriate routing):

ID	Name	Group	Type	Code	Code Type
9645	REFERRAL TO COMMUNITY RESOURCES	REFERRALS	Referral	9645	Custom

- Under the **Diagnosis** section, enter the appropriate Dx code (Z Code) that best describes the patient's need.

No free text diagnoses

Close Previous Next

- Add as many Z codes/ Dx codes as needed.
- **Avoid** using a general Dx code such as *limited access to community support services* or *inadequate community resources*. If there is a need that does not fit any of the pre-determined Z codes, please add a note in the referral as to what resource they need.
 - for questions or options to be added please send a message to our pool: *NOAH Community Resource*.
- Click: Dx association and pick any of the codes below:
 - **Commonly Used Dx:**
 - Food Insecurity- **Z59.41**
 - Does not have health insurance- **Z59.89**
 - Homelessness- **Z59.0**
 - Housing Inadequate- **Z59.1**
 - Lack of access to transportation- **Z59.82**
 - Uninsured **Z59.89**
 - Use this code in cases where patient's need to apply for AHCCCS, Marketplace or Slide Fee Scale
 - Insufficient social insurance and welfare support- **Z59.7**
 - Unemployed- **Z56.0**
 - At risk for violence in home- **Z91.89**
 - Education/literacy- **Z55.9**
 - Financial Difficulty- **Z59.9**
 - Extreme poverty- **Z59.5**
 - Low income- **Z59.6**
 - Lack of access to adequate food- **Z59.48**

Follow the referral outline to complete the referral process. For community resources, please add 1 year for the start date and expiration date.

Authorization

1 Remaining Counts
0 Completed
0 Scheduled

1 Total Counts
1 Requested

Referral Counts Recurring

Requested: Authorized Override:

Referral-Level Authorization Information **Default Dates**

Start Date: Expiration Date: IBNR Date: Suppress expiration warning

Coverages as of 11/16/2023

For any additional questions or for support, please contact crmanagement@noahhelps.org or your local community resource leader.