



Talking Points for Heuser/Cholla Move to New Cholla

What is happening?

- NOAH is relocating its services from NOAH Heuser Family Medicine and NOAH Heuser Dental to a new NOAH Cholla Health Center.
- Heuser Family Medicine will transition to HonorHealth Medical Group – Heuser in the same location and with the current team of family medicine residents and attending physicians.

Why is NOAH moving?

- The new NOAH Cholla Health Center is combining three NOAH health centers into one, much larger, more comprehensive health center:
 - NOAH Heuser Family Medicine
 - NOAH Heuser Dental
 - Current NOAH Cholla Health Center located in north Scottsdale (*temporarily closed*)
- The new NOAH Cholla Health Center will be able to serve more patients than all three of the previous locations combined.
- The larger facility will allow NOAH to offer all services under one roof.
- The new location in south Scottsdale is easily accessible, right off the highway with plenty of parking, and is located steps away from a bus stop.

When is NOAH moving?

- NOAH plans on serving patients in-person at the new Cholla Health Center in late 2022.
- NOAH Heuser Family Medicine closed the last week of August. NOAH Heuser Dental will be open through the end of September 2022.
- In the interim, while we await the opening of the new Cholla facility, patients can schedule telehealth appointments with NOAH providers or be seen at any of the other NOAH Health Center locations. Call 480-882-4545 or visit NOAHhelps.org to request an appointment.

New Location

- The new Cholla Health Center will be in South Scottsdale at Loop 101 and McDowell Road: 8705 E. McDowell Road, Scottsdale, AZ 85257
- The new Cholla Health Center is about 3.5 miles, or a 10-minute drive, from NOAH Heuser Family Medicine Center.
- Transportation assistance for appointments is available through NOAH for patients who need it.

Providers



Neighborhood Outreach Access to Health

- NOAH providers and support teams will be relocating from NOAH Heuser Family Medicine and NOAH Heuser Dental to the new NOAH Cholla Health Center location.
- Additional NOAH providers will be available at the new, expanded NOAH Cholla Health Center and will welcome new and transferring patients. NOAH Cholla Health Center providers include:
 - Dr. Paul Dillaway, DO
 - Dr. April Estes, DO
 - Dr. Linda Eller, MD
 - Dr. Camlesh Nirmul, MD
 - Elena Kaitschuck, FNP
 - Lindsey Greene, PA-C
 - Dr. Anita Chekuru, DMD
 - Dr. Marianne Youssef, DMD
 - Celeste Ouyoung, RDH
 - Stephanie Olzinski, RDN
 - Amber Peterson, LAC
 - Angela Radford, LPC
 - Brendan Beggs, LPC
 - Demetress Hall, LAC
 - Jen Hess Mullen, LPC
 - John Engel, LMSW
 - Mirna Pacheco, LPC
 - Sarah Schultz, LPC
 - Regina Thompson, LMSW
 - Susan Barnes, LPC
 - Zach Clay, LMFT
- Providers who are part of HonorHealth and/or the Residency Program will remain at the existing Heuser location and transition to HonorHealth Medical Group – Heuser. These include Drs. Kegowicz, Darby-Stewart, Bisk, Moyer, Rutkowski, Turner, Zayas-Bazan and the team of 24 resident physicians. Judy Torrey, RN, will also remain at the Heuser location and transition to HonorHealth Medical Group – Heuser.



Services

- NOAH's Cholla Health Center will offer integrated care including medical, counseling, psychiatry, dental, nutrition, and community resources all under one roof.
- Laboratory services provided by Sonora Quest will also be on-site at the new Cholla Health Center.
- At this time, the new Cholla Health Center will not provide OB (obstetric) services.
- The new Cholla Health Center will either operate the same hours as Heuser Family Medicine or will offer expanded hours. Hours of operation will not decrease.
- a. HonorHealth Medical Group – Heuser will continue to offer the same services including:
 - i. Comprehensive care for all ages including newborns and seniors
 - ii. Prenatal care and delivery
 - iii. Vaccinations including VFC
 - iv. Nutrition and behavioral health counseling services
 - v. Procedures:
 - Skin procedures including biopsies
 - GYN procedures including contraceptive devices
 - Infant circumcisions
 - Joint Injections
 - Toenail removal
 - OMM
 - vi. Sonora Quest lab services will remain on-site
 - vii. Dental services will no longer be provided

Insurance and Cost for Services

- Services at the new NOAH Cholla Health Center will cost the same as at any other NOAH location and we will continue to accept the same private and public insurances, including AHCCCS/Medicaid. As it relates to NOAH services and patient costs, your insurance and payor information will not be impacted by moving from NOAH Heuser Family Medicine to the new NOAH Cholla Health Center location.
- Sliding Fee Scale (SFS) and self-pay discounts will remain in effect at the new NOAH Cholla Health Center and patients will not need to reapply.
- HonorHealth Medical Group - Heuser will continue to provide prenatal care for OB patients, including those **currently** enrolled in the OB self-pay program. HonorHealth Medical Group – Heuser will honor NOAH's discount package for OB patients currently active in the self-pay program.
- HonorHealth Medical Group – Heuser will continue to accept all major commercial plans and most AHCCCS insurances. Please contact HonorHealth at 480-534-4515 to confirm the latest information on what insurances are accepted or visit <https://www.honorhealth.com/patients-visitors/insurance>.



Neighborhood Outreach Access to Health

- Following the transition to HonorHealth Medical Group – Heuser, NOAH sliding fee scale (SFS) discount pricing will no longer be available for patients who continue to be seen at Heuser. A self-pay option will be available which covers medical office visits only. Patients will receive “Self-Pay Estimates” prior to their appointment if they are uninsured.
- Patients currently on the NOAH discount package (SFS), who choose to remain patients at HonorHealth Medical Group – Heuser, will be responsible for pharmacy, labs, radiology, and other services without the discounts that NOAH provides.

Heuser Family Medicine

- Once Heuser Family Medicine is no longer a NOAH health center, the clinic will transition entirely to HonorHealth. At that time, any questions regarding HonorHealth Medical Group – Heuser should be directed to HonorHealth at 480-534-4515.
- HonorHealth Medical Group - Heuser hours of operation will remain the same:
 - Monday-Friday 8 a.m. - 5 p.m.
- HonorHealth Medical Group – Heuser contact information:
 - Phone: 480-534-4515 / Fax: 480-882-5885
- The Heuser location will close temporarily to accommodate construction for the transition to HonorHealth Medical Group – Heuser. Telehealth appointments can be scheduled with HonorHealth Medical Group providers during that time.
 - In-person appointments are expected to resume Tuesday, September 13 at HonorHealth Medical Group – Heuser.

Additional Information

- NOAH Scheduling and Information: 480-882-4545 or email info@noahhelps.org
- HonorHealth Scheduling and Information: 480-534-4515